# Silent, efficient, secure: IT systems by Högemann.

Workstations, network, hardware and software: We are your ideal contact for the entire portfolio of IT systems. Our flexibility and extensive knowledge mean we can implement projects of all sizes - in both the industrial as well as in the commercial sector.

Starting at the planning stage, we lay the foundation for reliable networking using copper, wireless or fibre optic technology. Our scope of services includes network and Profinet cabling as well as fail-safe servers for production and office systems. In our day-to-day business we also deal with data backup and archiving systems, powerful camera systems with automatic number plate recognition, contactless smart card systems, remote displays and handheld computers with 1-D or 2-D scanners. All components perfectly complement each other and thereby secure a reliable IT infrastructure.

Thanks to the great reputation of our IT services in the industrial environment, our expertise is now also in demand among small and medium-sized enterprises. Again in these areas, we offer everything from a single source, from consulting and administration to software and hardware, IT service, infrastructure management, IT security and telecommunications.

## **Advantages**

- all IT services from consulting to support
- · industry and commerce expertise
- highly qualified team with experts from all disciplines
- always at the cutting edge of technology
- reliable 24/7 support, by phone and on site

As you can see, when it comes to IT, no one can beat us in a hurry. Benefit from our expertise and contact us!



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# Consulting

Our success is based on established, long-term business relationships with happy customers. That's why we certainly won't fob you off with a standard solution when something better is available. We analyse your needs in collaboration with you and then show you the alternatives that will carry you forward in the long term.

- personal, trusting advice
- development of individual solutions

### Software

Hardware is not our only forte. We also know what you can rely on in the software world. We offer you expert support both in selecting the right programmes, installing and your first-time set-up, no matter how complex your requirements may be.

- Microsoft Windows Client and Server systems
- Android
- Virtualisation systems such as VMware
- Application software such as Microsoft Office packages and the like
- Telephone system software
- Cloud applications of all kinds

#### IT Service and Administration

"Never change a winning team" is in the past. Modern IT systems should be constantly maintained and adapted to current requirements. Our IT team ensures that you are always kept up to date and that your IT does exactly what it is supposed to do: function smoothly.

- Monitoring your systems
- Carrying out updates and new installations
- Adapting the IT structure to your needs

#### Hardware

When it comes to hardware, nobody can fool us in a hurry. We have a thorough knowledge of the market and know which devices you can rely on.

- Use of high-quality, appropriate components
- Delivery and installation of all hardware from monitors to complex networks and server structures
- Highly available server systems with Raid systems and mirrored hard disks
- Hand-held computers as well as 1-D and 2-D scanners
- Printers, RFID systems, camera systems
- Uninterrupted power supply (UPS)

## **IT Security**

The protection of IT systems and data is our top priority. We take care of your IT security and install and configure all necessary hardware and software components.

- Firewalls
- VPN connections
- Security software such as virus protection programmes
- Backup and data protection software
- NAS server

# IT Support

It is true to almost all industries today: If the IT system suffers a total or partial breakdown, little or nothing works. Consequently, it is all the more important to have a reliable partner at your side who will ensure that problems are solved as quickly as possible, even on public holidays.

- competent contact persons
- no long waiting times
- by telephone and remote maintenance or also on site
- on request: 24/7 support, 365 days a year